

Access Statement

Westdene, Skegness, Lincolnshire, PE25 3EU

*** Please email if you require this in any other language ***

Introduction

Westdene was originally the home of the 'Dunkley's who helped design and build Skegness Pier. Testimony to this this is the individual bespoke lounge and oak paneling containing the 100 greatest paintings. **Westdene** is a grand post Victorian home located in a quiet residential area of Skegness.

We aim to cater for the needs of all visitors in our establishment which boasts 7 rooms. Each benefiting from full private en-suite facilities.

The following statement is a summary of our provision. If you have any specific questions please call +44 (0)1754 765 168 and we will endeavor to help.

Skegness owes it's popularity in part to the extremely flat location, Westdene is near the city centre and train and bus stations, makes it an ideal place to stay whether working, studying, or visiting Skegness and outlying attractions.

We have 7 en suite bedrooms.

No smoking.

Parking is available on street.

Early booking is essential.

No single sex parties

Free Broadband Wi-Fi connection is available.

Excellent full English breakfast included.

Discounts may be available for longer week stays.

Pre-Arrival

- The closest airport is Humberside Airport, from where there are taxis available to Skegness.
- From London Heathrow or Gatwick airports there are

direct coaches to Lincoln. Trains from London Kings Cross station are the fastest and most direct to Grantham and connecting to Boston then Skegness

- We are a 5 - 10 minute walk into town. Completely level and taxis are always available. It is the easiest way to get around Skegness although there are local bus services too at the end of our road (20yds).
- If you to have any questions about how to get here, please do not hesitate to phone us on 01223-350543 or email us before arrival.

Arrival & Car Parking Facilities

- On street parking is available subject to availability. There is a dropped curb allowing access to the pavement and the front of the **Westdene**.
- If you park on the road there is one step up from the pavement to the path then 9 fairly steep steps (each 8" height) to the black front door.
- There is a small "lip" step at the entrance to the house from the outside.
- The door bell is on the right as you face the house.
- **N.B.** There is no B&B sign outside of the house as we wish to retain the intimate and discrete feeling of a private home. We only have a vacancy sign. **Westdene's** signage is visible on the west elevation.
- At night there is a light left on both outside the house and in the entrance hall. Main exterior lighting to the front of **Westdene** is illuminated until 1am.

Main Entrance & Reception

- All 7 of our rooms are on the upper ground floor 1st floor.
They are off the corridor on the right as you enter the house. The corridor is lit at night. 1st floor rooms are located up the domestic staircase ahead of you as you stand with your back to the front door.
- If you need to arrive before the previous guests have left and hence before your room is ready you are

welcome to leave your luggage with us until your room is ready. This also for the end of your stay. If possible we will give you a set of keys immediately so that you can make yourself independent and feel free to come and go as you please. Your luggage will then be delivered to your room.

Public Areas - General (Internal)

- Entrance hall/corridor. Typical of a post Victorian home, not very wide but well lit 24 hours a day.

Not suitable for wheelchair users.

Public Areas - WC

- N/A

Restaurant / Dining Room, Bar & Lounges

- Breakfast is served in the breakfast room on the lower ground floor and access is via the hall and spiral staircase . This leads onto the lower ground floor area, which include the bar and restaurant.
- Breakfast is served if at all possible to suits individual guests - If no alternative time is arranged then breakfast is 0900hrs
- The dining room looks straight out via casement and transom windows onto the front patio and quiet cul de sac.
We play out the local radio station as background music in the restaurant. This provides, news and weather bulletins.
- We provide a breakfast of a selection of cereals and unlimited toast with preserves etc along with a selection of teas and fresh ground coffee.
- Vegan, vegetarian, gluten free and all other diets catered for as requested in advance.
- Guests are also welcome to use the fridge if they wish to keep their insulin cold.

Laundry

- For our long stay guests we are happy to do personal laundry at a small extra cost and there is always an

iron and ironing board available for your use.

Shop

- Located across the road only 100yds

Treatment room/s

- 2 x hairdressers are 100yds, excellent foot and nail treatments are available 150yds.

Leisure Facilities

- Located in the centre of Skegness ½ mile from **Westdene**. A taxi may be ordered.

Outdoor Facilities

- Guests are welcome to use the garden with our prior permission.

Clubs & Entertainment

- Located in the centre of Skegness, CIU affiliated, Royal British Legion and Ex-Servicemans Club. All play bingo and entertainment is available most nights in the main holiday season.

Bedrooms

- All rooms have a secure lockable self closing doors.
- A bell is provided on reception to call for assistance.
- None of the rooms have suitable access for wheelchair users.
- The hallway, bar, restaurant and lounge have been fitted with electronic smoke detectors heat activated alarms. All alarms are interconnected so that the actuation of one detector will cause all alarms to sound.

This complies with the recommendations contained in the most recent Fire fighting and fire detection regulations. (March 2008)

- Free Broadband Wi-fi internet access is available for high speed internet use
- The rooms have flat screen TVs with teletext and radio & freeview.
- The floors are of shallow pile carpet.
- The rugs in the bathrooms can be taken out if visitors

- request this due to allergies or trip hazard.
- There is good overhead and bed side lighting.
 - The beds in the double bedrooms are all 4'6"x6'3" (135cmsx190cms cms) wide; Single beds are 3'x6'3" or 2'6"x6'3"
 - All bed linen is of good quality and is changed as frequently. Cotton padded mattress protectors are provided. Memory foam mattress toppers or orthopedic support mattresses are located in all rooms. Pillows and duvets are all non-feather, non-allergenic anti-allergy ones.
 - Extra blankets are provided for the use of our guests as are fans and extra pillows, upon request.
 - The rooms have cordless automatic kettles and tea / coffee facilities are provided for each room. Bottled water is available upon request. Sugar and milk are provided and we are always happy to provide fresh milk if asked.
 - Hairdryers and irons are also provided for our guests. Bottle openers, glasses, crockery, etc are available on request.

Bathroom, Shower-room & WC

- All rooms are en suite with excellent showers, a W.C. and sink. The en suites are fitted extractor fans and where appropriate an electric pull cord for the shower electricity supply. Towels are changed as frequently or as requested.
- Soap, shampoo and conditioner are not supplied as Westdene will not be responsible for any allergic reactions in response to using toiletries, how so ever provided.

Grounds and Gardens

- Guests are welcome to use our garden, but we request that they ask our permission first. Westdene is not responsible for any injury how so ever caused in using the garden.

Additional Information

- We are a NO SMOKING establishment.
- There are discounts for guests who wish to stay with us or 7 days or longer.
- Unfortunately we cannot accommodate pets.
- Credit cards accepted (NOT AMERICAN EXPRESS or DINERS CLUB)
- Bookings are not accepted without a pre paid deposit.
- We always ask for an Estimated Time of Arrival so that we can be sure to be here to welcome you.

Contact Information

- Address: One, Trafalgar Avenue, Skegness, PE25 3EU
- Telephone: +44 (0)1754 765 168 (M) 07740 948 441
- Fax: +44 (0)1754 765 168
- Minicom: N/A
- Email: info@westdenehotel.co.uk
- Website: www.westdenehotel.co.uk
- Hours of operation: Open Good Friday - September
- Local accessible taxi numbers: 01754 764 000

Future Plans

- The front steps are having their gradient reduced, so each step is not so high and the tread is longer. We consistently refresh the décor and repaint the bedrooms including en suite bathrooms and public areas.

We welcome your feedback to help us continuously improve. If you have any comments please phone 01754 765 168 or email info@westdenehotel.co.uk

Thank you & we hope you enjoy your stay with us.